

First International Scientific Conference

# CHALLENGES OF TOURISM AND BUSINESS LOGISTICS »ISCTBL 2017«

October 24-25, 2017

#### CONFERENCE ORGANIZER

"Goce Delčev" University - Štip, Macedonia Faculty of Tourism and Business Logistics - Gevgelia





#### **Co-organizers**

Faculty of Tourism and Hospitality - Ohrid, "St.Clement Ohridski" University - Bitola, *Macedonia*Faculty of Hotel Management and Tourism in Vrnjačka Banja, University of Kragujevac, *Serbia*Institute of Geography, Faculty of Natural Sciences and Mathematics, "Sts. Cyril and Methodius" University - Skopje, *Macedonia*Faculty of Nature science chair Geography - Konstantin Preslavsky University of Shumen, *Bulgaria*Faculty of Tourism, Hospitality, Environment, University of Peja "Haxhi Zeka", *Kosovo*Faculty of Applied Ecology Futura, University Singidunum, *Serbia*Aristotle University of Thessaloniki, *Greece*

**Venue**: "Goce Delčev" University - Štip, Faculty of Tourism and Business Logistics - Gevgelia, 7mi Noemvri bb, 2000 Gevgelia, Macedonia, Contact: +389 32 550 350; marija.magdinceva@ugd.edu.mk, <u>http://life.ugd.edu.mk/index.php/nauka-life/item/1435-ftbl-organizira-megjunarodna-nauchna-konferencija</u>



#### Official languages: English, Macedonian and other Balkan languages.

**"ISCTBL 2017"** is focused on bringing together in one place relevant people from the academic community, with intention to enable sharing and presentation of scientific results in relevant fields addressing the actual and future development of tourism and business logistics. Specific goals are to articulate the interest of the academic community and the young researchers that have sharing points with tourism and economics.

#### **SESSIONS AND TOPICS**

SESSION I: TOURISM, HOSPITALITY & GASTRONOMY

Topics: Contemporary trends in Tourism, Hospitality and Gastronomy; Socio-economic aspects; Environmental aspects; GIS; Renewable energy; Marketing and Promotion; Tourism and Hospitality Management; Cartography and Spatial Planning; Cultural Heritage

SESSION II: BUSINESS LOGISTICS & BUSINESS ADMINISTRATION

Topics: Contemporary Trends in Logistics and Administration; Business; Management; Finance; Economics; Public Management and Administration; Corporate Finance

#### **KEY-NOTE SPEAKERS**

**Joanna Hernik** is a Professor at Marketing Department, Faculty of Economics, *West Pomeranian University of Technology in Szczecin (Poland)*. Her main field of research include marketing management in tourism, marketing of non-profit organizations and diversity management. She has published over 100 scientific papers. Prof. Hernik has recently conducted a research on CSR in tourism, as well as sustainable management from the point of view of women's rights.

Conference topic: Greenwashing in Tourism

**Ramona Rupeika-Apoga** is the Head of Finance and Accounting Department, a Professor at the Faculty of Business, Management and Economics at the *University of Latvia (Latvia)*. She has leaded and participated in several studies and research projects internationally and locally, has more than 15 years of pedagogic experience in Latvian and European higher education institutions. She is an expert in Economics and Management Sciences of Latvian Academy of Sciences and is the author of more than 50 articles in Access to Finance for SMEs, Financial Risk Assessment and Management, Financial Globalization and more, published in several international journals.

Conference topic: The paradox of access to finance in the circumstances of capital misallocation: Empirical evidence from Latvia

**Nazmiye Erdoğan** is a Professor and Director of the Vocational School of Social Science and Tourism & Hotel Management Program at the Başkent University, Ankara (*Turkey*). Her research interests include: ecotourism, sustainable tourism, nature conservation, environmental education, as well as environmental performance of tourism facilities, hotels and travel agencies. She has published numerous articles in academic journals and has presented papers at national and international scholarly meetings, conventions and symposiums. She also serves as a Director of the Sustainable Environmental Research Center at the Başkent University.

Conference topic: Sustainability in Tourism: Eco-label, Certification and Accreditation Programs at Hotels

**Aleksandra Terzic** is a Research Associate at Geographical Institute "Jovan Cvijic", *Serbian Academy of Sciences and Arts in Belgrade (Serbia).* Her main field of research include destination management, cultural studies and social geography. She has published over 60 scientific papers and a book, as well as participated in several scientific and tourism development projects. Her special interest is sustainable tourism development and the development of cultural routes.

Conference topic: Sustainable Tourism Issues - The Role of Local Community

#### PROGRAM COMMITTEE

Nikola V. Dimitrov, Faculty of Tourism and Business Logistics, "Goce Delčev" University - Štip, Macedonia (President)

Anne-Mette Hjalager, Department of Entrepreneurship and Relationship Management, University of Southern Danmark, Danmark











ENCE ON GEVGELIA

INTERNATIONAL SCIENTIFIC CONFERENCE ON TOURISM AND BUSINESS LOGISTICS - GEVGELIA Angela Vasileska, Faculty of Tourism and Hospitality - Ohrid, "St.Clement Ohridski" University - Bitola, Macedonia Biljana Petrevska, Faculty of Tourism and Business Logistics, "Goce Delčev" University - Štip, Macedonia Blagoja Markoski, Institute of Geography, Faculty of Natural Sciences and Mathematics, "Sts. Cyril and Methodius" University -Skopje, Macedonia Branko Nikoloski, Faculty of Tourism and Hospitality - Ohrid, "St.Clement Ohridski" University - Bitola, Macedonia Cane Koteski, Faculty of Tourism and Business Logistics, "Goce Delčev" University - Štip, Macedonia Cvetko Andreeski, Faculty of Tourism and Hospitality - Ohrid, "St.Clement Ohridski" University - Bitola, Macedonia Dallen J. Timothy, School of Community Resources and Development, Arizona State University, USA Dimitris Kourkouridis, PhD student, Aristotle University of Thessaloniki, Greece Drago Cvijanović, Faculty of Hotel management and Tourism in Vrnjačka Banja, University of Kragujevac, Serbia Drasko Atanasoski,, Faculty of Tourism and Business Logistics, "Goce Delčev" University - Štip, Macedonia Elizabeta Mitreva, Faculty of Tourism and Business Logistics, "Goce Delčev" University - Štip, Macedonia Husnija Bibuljica, Faculty of Tourism, Hospitality, Environment, University of Peja "Haxhi Zeka", Kosovo Ivanka Nestorovska, Faculty of Tourism and Hospitality - Ohrid, "St.Clement Ohridski" University - Bitola, Macedonia Jovan Stojanoski, Faculty of Tourism and Hospitality - Ohrid, "St.Clement Ohridski" University - Bitola, Macedonia Kiril Postolov, Faculty of Economics - Skopje, "Sts. Cyril and Methodius" University - Skopje, Macedonia Lidija Simončeska, Faculty of Tourism and Hospitality - Ohrid, "St.Clement Ohridski" University - Bitola, Macedonia Liljana Batkoska, Faculty of Tourism and Hospitality - Ohrid, "St.Clement Ohridski" University - Bitola, Macedonia Marija Magdinceva-Sopova, Faculty of Tourism and Business Logistics, Goce Delcev University - Štip, Macedonia Marija Takovska, Economic Institute, "Sts. Cyril and Methodius University" - Skopje, Macedonia Mico Apostolov, Faculty of Tourism and Business Logistics, "Goce Delčev" University - Štip, Macedonia Milen Penerliev, Faculty of Nature science chair Geography, Konstantin Preslavsky University of Shumen, Bulgaria Mimoza Serafimova, Faculty of Tourism and Business Logistics, "Goce Delčev" University - Štip, Macedonia Mitre Avramoski, Faculty of Tourism and Hospitality - Ohrid, "St.Clement Ohridski" University - Bitola, Macedonia Naume Marinoski, Faculty of Tourism and Hospitality - Ohrid, "St.Clement Ohridski" University - Bitola, Macedonia Nazmiye Erdoğan, Vocational School of Social Sciences, Tourism and Hotel Management Program, Başkent University, Ankara, Turkey Neda Petroska Angeloska, Economic Institute, "Sts. Cyril and Methodius" University - Skopje, Macedonia Nikola Panov, Institute of Geography, Faculty of Natural Sciences and Mathematics, "Sts. Cyril and Methodius" University -Skopie. Macedonia Noga Collins-Kreiner, Department of Geography and Environmental Studies, University of Haifa, Israel Olgica Dimitrovska, Institute of Geography, Faculty of Natural Sciences and Mathematics, "Sts. Cyril and Methodius" University - Skopje, Macedonia Pietro Beritelli, Institute for Systematic Management and Public Governance, University of Saint Gallen, Switzerland Ramona Rupeika-Apoga, Faculty of Economics and Management, University of Latvia, Latvia Snežana Miličević, Faculty of Hotel management and Tourism in Vrnjačka Banja, University of Kragujevac, Serbia Snežana Štetić, Faculty of Sciences, Department of Geography, Tourism and Hotel Management, University of Novi Sad, Serbia Sofronija Miladinovski, Faculty of Tourism, Hospitality, Environment, University of Peja "Haxhi Zeka", Kosovo Suzana Djordjević-Milošević, Faculty of Applied Ecology Futura, University Singidunum, Serbia Shaul Krakover, Hemdat Hadarom Education College & Department of Geography and Environmental Development, Ben-Gurion University of Negev Beer-Sheva, Israel Zlatko Jakovlev, Faculty of Tourism and Business Logistics, "Goce Delčev" University - Štip, Macedonia Zoran Temelokov, Faculty of Tourism and Business Logistics, "Goce Delčev" University - Štip, Macedonia Zoran Tuntev, Faculty of Tourism and Hospitality - Ohrid, "St.Clement Ohridski" University - Bitola, Macedonia **ORGANIZING COMMITTEE** 



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Zlatko Jakovlev, Faculty of Tourism and Business Logistics, Goce Delcev University - Štip, Macedonia (President) Drasko Atanasoski,, Faculty of Tourism and Business Logistics, "Goce Delčev" University - Štip, *Macedonia* (Vice-President) Zoran Temelokov, Faculty of Tourism and Business Logistics, "Goce Delčev" University - Štip, *Macedonia* (Vice-President) Marija Magdinceva-Sopova, Faculty of Tourism and Business Logistics, Goce Delcev University - Štip, Macedonia Natasa Miteva, Faculty of Tourism and Business Logistics, Goce Delcev University - Štip, Macedonia Dushko Josheski, Faculty of Tourism and Business Logistics, Goce Delcev University - Štip, Macedonia Tanja Angelkova - Petkova, Faculty of Tourism and Business Logistics, Goce Delcev University - Štip, Macedonia

#### TYPES OF REGISTRATION FEE

- Paper with one author 50 EUR
- Paper with two (max. three) authors 75 EUR
- Poster presentation 30 EUR

The registration fee covers participants' package (book of abstracts, certificate and promotional material), refreshments and a lunch.

#### **Payment instructions**

For Macedonian residents: Fee: 30/50/75 EUR (in denars). Type of sample: Sample PP-50 Recipient: University "Goce Delčev" - Štip, FTBL Bank of the recipient: NBRM Makedonija Transaction account: 100000000063095 User account: 1600160330-788-22 Revenue code: 723219 Program: 44 Purpose of the payment: Fee for ISCTBL 2017

#### For foreigners:

Fee: 30/50/75 EUR Account Name: University "Goce Delčev" – Štip Bul. Krste Misirkov bb, 2000 Štip, Macedonia Bank: National Bank of the Republic of Macedonia SWIFT BIC: NBRM MK 2X 1000 Skopje, Macedonia Account No: 1007 0100 0083 202 IBAN: MK07 1007 0100 0083 202 Purpose of payment: Fee for ISCTBL 2017

#### **IMPORTANT DATES**:

25.09.2017: Abstract submission 01.10.2017: Abstract acceptance 02.10.2017: Deadline for fee payment 02.10.2017: Full paper/poster submission

**SUBMISSIONS** should be made electronically to <u>dusko.josevski@ugd.edu.mk</u>. Abstracts must be in English by following the template. Posters must be in English (dimensions: 800mm (width) x 1000mm (height) and to be mailed to: "Goce Delčev" University - Štip, Faculty of Tourism and Business Logistics - Gevgelia, 7mi Noemvri bb, 2000 Gevgelia, Macedonia.

PUBLICATION: All presented papers (oral or poster) will be published in a Book of Abstracts.

#### NOTES: Papers will not be taken into consideration if:

- Not being presented at the conference (oral or poster)
- Submitted after the deadline (October 06, 2017)
- Have less than 8 pages, or more than 12 pages and technically are unadjusted to the propositions
- Have more than 3 co-authors
- Two papers have same authors/co-authors.

## Suggested ACCOMMODATION in Gevgelija (Dear authors, you can find all available information about the accommodation prices and available rooms on the following web-addresses):

- Hotel Apolonia (5\*) <u>http://www.apollonia.com.gr</u>
- Hotel Negorski Banji (Spa Center) <u>http://www.negorskibanji.com.mk</u>
- Hotel NAR <u>http://www.hotelnar.com/</u>
- Hotel Ramada Plaza (5\*) <u>http://www.rpgevgelija.com/</u>
- Hotel Flamingo <u>http://www.casino-f.com/</u>
- Hotel Ashikot <u>http://hotelasikot.com/</u>



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## Short conference program

## 24.10.2017, Tuesday

09:00-10:00 h	Arrival/registration	
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10:00-10:20 h

**Opening/speech Rector/Dean/others** 

10:20-11:30 h	1
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Plenary session

11:30-12:00 h

Coffee break

12:00-14:00 h First session /presentation
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14:00-15:00 h

Cocktail

15:00-17:00 h Second session /presentations

## 25.10.2017, Wednesday

09:00-11:00 h	For guests staying in Gevgelia, there is an optional visit to			
Dojran – Dojran Lake				

12:00 h	Departure of the guests from Gevgelia	